

Gambling Helpline Tracking Log
Month Of August 2025

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	11	3	9	3	5	31
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	2	1	1	2	0	6
Gambler Just Wants To Talk	0	0	2	2	1	5
Admin Reasons	3	1	1	2	0	7
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	1	0	0	0	0	1
Other Family Seeking Info Only	1	0	0	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	1	0	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	8	10	6	4	2	30
GA Information	0	0	0	0	0	0
Agency Calling	1	0	0	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	27	11	14	11	6	69
Other (please Specify)	14	1	10	7	4	36
TVG or Casino Reservations	5	3	3	5	0	16
TOTAL	74	31	47	36	18	206
GAT Referrals Given	25	6	21	8	8	68
# People Referred To Treatment	15	3	9	6	5	38
Connected Directly To Agency	3	1	5	2	1	12
Confirmed Appt. With Agency	1	1	5	1	1	9
Permission to call back 72 hour	5	2	7	4	3	21
Successful 72 Hour Call Back	4	1	8	2	1	16
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	3	1	0	0	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	2	1	1	3	0	7

GAT REFERRALS: BENTON=2 CLACKAMAS=2 COOS=1 DESCHUTES=3 DOUGLAS=1 JACKSON=1 LANE=11 LINN=3
MARION=9 MULTNOMAH=16 UMATILL A=1 WASHINGTON=11 YAMHILL=6 GEAR=1 =68

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=11 (3) ADAPT=1 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=9 (14) BEST CARE BEND=3 (15) GEAR=1 (20) LINN-BENTON GAMBLING TREATMENT=3 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=4 (33) YAMHILL CO HEALTH& HUMAN SVCS.=6 (36) CASCADIA ()CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=3 (38) VOA=4 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=2 (53) BENTON CO HEALTH DEPARTMENT=2 (80) SOLUTIONS=3 =61

GA: DOUGLAS=1 LANE=3 MULTNOMAH=2=6

(#5) OTHER: A)REGGIE INQUIRY=1 =37 7= B)OUT OF STATE CALLERS=7 C)PRANKS=28 D)CALLER INQUIRY=1 E)APP

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	7	0	9	18	20	8	3	9	74
2ND WEEK	2	3	5	9	5	2	2	3	31
3RD WEEK	2	1	8	8	8	8	9	3	47
4TH WEEK	2	0	6	6	9	6	5	2	36
5TH WEEK	1	2	1	1	5	5	3	0	18
TOTAL	14	6	29	42	47	29	22	17	206

35 # OF REFERAL TO TREATMENT
34 # OF LIVE CHATS
26,000 # OF WEB PAGE HITS
10 # OF SMS/TEXT
0 # OF GAM TALK